

Easterling, Deborah

230312

From: Easterling, Deborah
Sent: Friday, June 10, 2011 11:42 AM
To: 'Donna Wallace'
Subject: RE: Carolina Water Service

Dear Mr. & Mrs. Wallace,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Donna Wallace [<mailto:db.wallace@hotmail.com>]
Sent: Thursday, June 09, 2011 8:53 PM
To: Contact
Subject: Carolina Water Service

South Carolina Public Service Commission,

We have lived in Forty Love for 24 years and have had severe problems with water quality the entire 24 years. Our water is discolored (brown or grey) most of the time. We have to empty my tub over and over due to the brown color and then the bottom of the tub is covered with dirt and sand. Our toilets and sinks are all stained an ugly brown color. Our water has a bad odor and taste. My white clothes never get clean and have a musty smell.

We do not believe that a rate hike is warranted to CWS due to the very poor quality of water we receive from them. There is no excuse for this. If they cannot provide clean water equal to Columbia City Water, they should not be in the water business. Infact, we ademently feel that your commission should make them improve the water quality 100% or have our water supplier changed since they cannot correct it.

Thank you for your consideration in this matter.

Donna and Fred Wallace
140 forty love Pt
Chapin, SC 29036

MAIL / DMS
PSC SC

2011

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